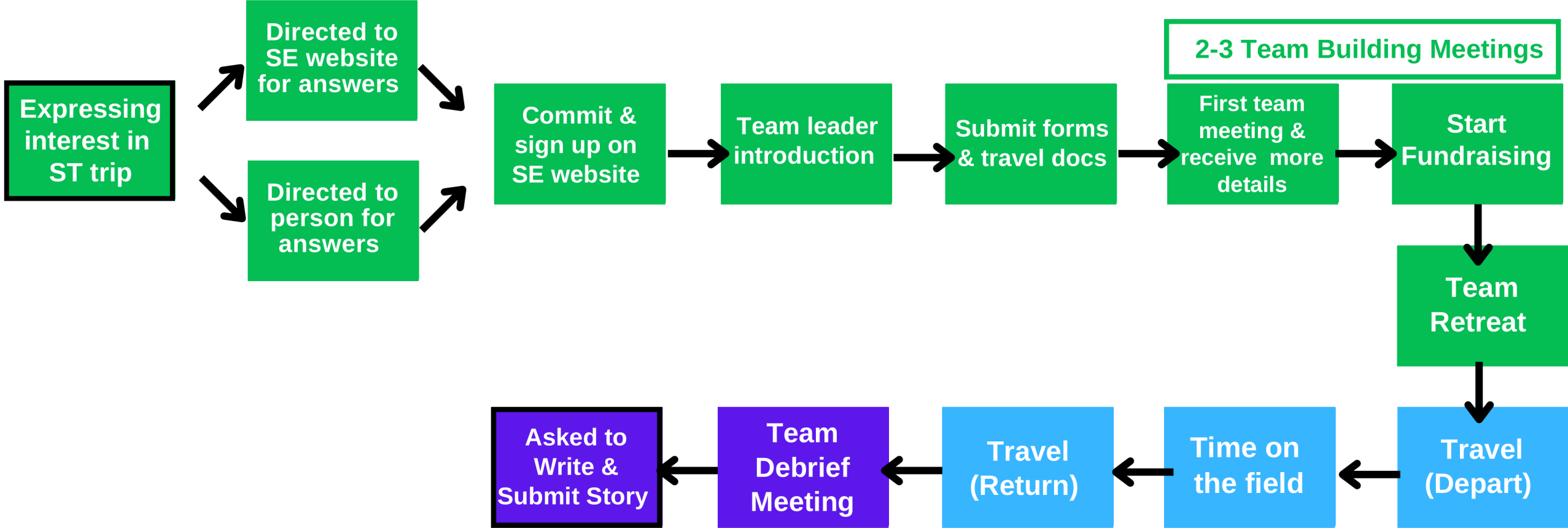


ST Trip Participant Customer Journey

Current Journey - Summarized

- Prep & Pre-Trip
- Trip Experience
- Post-Trip



ST Trip Participant Customer Journey

Current Journey - Sentiment & Notes

- Happiness
- Frustration or Fear
- Anger
- Confusion

